

# BROADBAND GRANT PROGRAM

## Empower Rural Iowa, Emergency Broadband Expansion Program



### WHO'S ELIGIBLE

- CUSTOMERS WITH BROADBAND SERVICE BELOW 25M
- IMPACTED BY COVID-19 BY MEETING THE IDENTIFIED CRITERIA
- LOCATED WITHIN THE CURRENT SERVICE AREA



### WHO'S NOT ELIGIBLE

- CUSTOMERS WITH BROADBAND SERVICE ABOVE 25M
- CUSTOMERS RECEIVING A LIFELINE DISCOUNT
- CUSTOMERS NOT IMPACTED BY COVID-19



### APPLYING FOR BROADBAND SERVICE INCREASE AND MEET ELIGIBILITY CRITERIA

Have you or a family member been impacted by Covid-19? Please check those that apply:

- Eligibility for the CARES ACT Economic Stimulus Money
- Loss of Employment or Significant Reduction of Full-Time Status
- Received any unemployment benefits from the CARES ACT
- Mandated work from home requirement due social distancing requirements
- Is anyone in the household enrolled in k-12 or a post-secondary classes that require distance learning
- Are there any unique situations such as personal health, care giver, or other reason due to COVID-19 that you would benefit from having increased broadband services.



### ONE-TIME \$500 CREDIT ON MONTHLY STATEMENT FOR BROADBAND SERVICE

Under the Empower Rural Iowa, Emergency Broadband Grant Program a one-time \$500 credit will be applied to your next monthly statement and will be applied toward your monthly recurring broadband services charges based on your increase above your current broadband service.



### MUST MAINTAIN SERVICE

Increased service level must be maintained until the \$500 credit is fully used otherwise the remaining balance will be taken from the bill and returned to the program administrator. A account credit balance for broadband cannot be applied to other services and does not eliminate the requirement of payment per the service agreement terms.

### HOW TO APPLY



CONTACT YOUR  
LOCAL  
BROADBAND  
PROVIDER



COMPLETE  
ELGIBILITY  
QUESTIONS



UPGRADE  
BROADBAND  
SERVICE TO 25M  
PACKAGE